

# Ocean Maya Royale

\*\*\*\*\*



Carretera Federal Chetumal, km. 299  
Playa del Carmen (Riviera Maya, México)  
C.P.: 77710  
T: (52) 984 87 34 700  
F: (52) 984 87 34 701  
[res.mex@oceanhotels.net](mailto:res.mex@oceanhotels.net)  
[www.oceanhotels.net](http://www.oceanhotels.net) or [www.h10hotels.com](http://www.h10hotels.com)

## Information and Bookings:

Europe: (34) 902 100 906  
Mexico: 1 800 23 OCEAN (62326)  
Dominican Rep.: 1 809 2008312  
USA, Canada and Puerto Rico: 1 (888) 531-8927  
Rest of the world, call hotel directly.

**Hotel recommended for adults aged above 18 years**

### Location

53 km from the Airport of Cancun, 6 km from Playa del Carmen and 45 km from Cancun

Coordinates: 86°56'38.88 W- 20°46'37.47 N

### Description

The **Ocean Maya Royale** hotel is located on the seafront of Riviera Maya, in the heart of the Mexican Caribbean and close to Playa del Carmen. In 2010 the hotel was completely refurbished and now has renovated rooms, a new Italian restaurant called La Dolce Vita, an addition to the already existing three themed restaurants, the **Despacio Spa Centre**, four meeting rooms and more. The hotel also offers many activities and the **Privilege, Exclusive Rooms and Services** for those who are looking for a more exclusive stay.

### Services



244 Maya Deluxe  
33 Maya Deluxe Ocean View  
4 Honeymoon Maya Deluxe  
36 Privilege Junior Suites  
3 Romance Suites  
**Free Wi-Fi in the lobby**  
2 swimming pools  
Chill-out terrace by the sea  
Disco  
Theatre (shows every evening)  
Car rental  
Currency exchange  
Mini Market and boutiques  
Private parking  
Room service  
Laundry

### Restaurants and bars

**La Hacienda:** Buffet restaurant with live cooking and themed dinners  
**El Charro:** À la carte Mexican restaurant by the pool. Snacks available throughout the night  
**La Dolce Vita:** À la carte Italian restaurant  
**Margarita Lounge:** by La Dolce Vita restaurant  
**Yookoso:** À la carte Oriental restaurant with Teppanyaki  
**Mike's Coffee:** tea and coffee specialities, homemade sandwiches and cakes  
**Lobby bar**  
**Swim up bar & Aqua Lounge**

## All Inclusive 24 h

Meals, national drinks, cocktails and snacks

### Rooms

**MAYA DELUXE:** are the new rooms at Ocean Maya Royale hotel with either garden or sea views. Modern and elegant decoration with all the comforts.

King size bed or two Queen size beds  
Sofa-bed (single or double) in the rooms with a King size bed  
Balcony or terrace  
LCD 32" TV with international channels and Pay-per-view  
Minibar (restocked daily with free water, soft drinks and beer).  
Kettle  
Alarm clock with MP3 connection  
Iron and ironing board  
Air Conditioning  
Telephone  
Free safe  
Umbrella  
110v and 220v voltage (1 European standard plug)

**Bathroom:** shower, hair dryer and magnifying mirror

**ROMANCE SUITES:** ample room with living room possibly overlooking the garden.

Queen size bed  
Sofa-bed  
Balcony or terrace  
LCD TV with international channels and Pay-per-view  
Minibar (restocked daily with free water, soft drinks and beer).  
Kettle  
Alarm clock with MP3 and iPod connection  
Iron and ironing board  
Bathrobe and slippers  
Air Conditioning with climate control  
Telephone  
Safe  
Umbrella  
110v and 220v voltage (1 European standard plug)

**Bathroom:** bath with capacity for 2 people, shower, hair dryer and magnifying mirror

**HONEYMOON MAYA DELUXE:** Exclusive and modern decoration designed for couples on their honeymoon.

King size bed  
"Honeymoon" terrace with Jacuzzi for 2 people  
LCD 32" TV with international channels and Pay-per-view  
Minibar (restocked daily with free water, soft drinks and beer).  
Room Service  
Kettle  
Alarm clock with MP3 and iPod connection  
Iron and ironing board  
Bathrobe and slippers  
Air Conditioning with climate control  
Telephone  
Free safe  
Umbrella  
110v and 220v voltage (1 European standard plug)

**Bathroom:** shower, hair dryer, magnifying mirror and VIP amenities

Exclusive to clients with **Honeymoon Maya Deluxe:** romantic candlelit dinner on the beach with lobster and champagne.



**PRIVILEGE – EXCLUSIVE ROOMS AND SERVICES:** select services for unforgettable stays.

**Privilege Junior Suites:** sophisticated and ample, the Privilege Junior Suites offer exclusive services and a private terrace with incredible views of the resort.

King size bed  
Sofa-bed (single)  
Free wired Internet connection  
Privilege welcome gift  
Welcome bottle of wine or selection by the chef  
Beds made with special bedding and pillow-top  
Pillow menu and daily turndown service  
LCD TV with international channels  
DVD player and selection of films (available on request)  
Alarm clock with MP3 connection  
iPod connection  
Iron and ironing board  
VIP Privilege amenities and scales  
Minibar (restocked daily with free water, soft drinks and national beer). Premium drinks also available  
Privilege beach towels  
Air Conditioning  
Free safe  
110v and 220v voltage (1 European standard plug)

**Privilege restaurant services:**

Preferential booking in all à la carte restaurants  
À la carte room service at no extra charge 07 a.m. till 11 p.m.  
Privilege Breakfast in bed, as part of the room service  
Daily à la carte Privilege Breakfast served in an exclusive area  
One exclusive dinner per stay (previous booking by the Concierge Privilege required)

**Concierge:**

Personalised check-in and check-out  
Early check-in and late check-out (subject to availability)  
Privilege clients will have an identification bracelet  
Luggage will have a special identification sticker and will be sent directly to the Privilege Junior Suite  
Bookings for spa, restaurant, tennis court, etc  
Message services  
Flight confirmation and transfer

**Privilege Beach:**

Private Privilege Beach: with exclusive loungers and Balinese sun beds  
Private waiter service and personalised Oasis drinks

All clients that book the **Honeymoon Maya Deluxe** and **Romance Suites** will have access to the Privilege Services at no extra cost.



At **Despacio Spa Centre** you will be able to enjoy a wide range of beauty treatments and massages by our team of professionals so that you can relax and fully rejuvenate.

Health and beauty treatments (with additional charge)  
Hairdresser's and beauty parlour (with additional charge)  
Private parking (with additional charge)  
Sauna (with additional charge)  
Jacuzzi with cold and hot water  
Relaxation area  
Gym



At **Ocean Maya Royale** you will find a complete program including sports and other activities organised by our entertainment **Blue Team**:

- Day and evening entertainment programme
- Thematic evenings
- Beach activities
- Beach Volleyball
- 2 floodlit tennis courts
- Floodlit sports centre
- Table tennis
- Jet Ski (with additional charge)
- Parasailing (with additional charge)
- Windsurf
- Catamaran
- Kayak
- Aerobic
- Boccia



**Dive It! Scuba & Fun:** the PADI Diving Centre of the Ocean by H10 Hotels chain

- Daily scuba diving on the reef
- Excursions to the Mayan Cenotes
- PADI diving courses for all levels
- Snorkel excursions

All the outings and excursions from the diving centre are with charge.

### Meeting Rooms

The **Ocean Maya Royale** has 3 convention rooms with everything needed to hold work meetings and any kind of event. These 3 rooms can be converted into the Gran Maya with a capacity for 400 people.

Meeting Rooms	m2	Height	CAPACITY					
			Banquet	Cocktail	Theatre	School	U	Boardroom
GRAN MAYA	437	2.8 m	300	400	350	170	-	-
CHICHEN ITZA	187	2.8 m	120	150	135	72	36	40
TULUM	184	2.8 m	120	150	130	64	52	56
COBA	66	2.8 m	50	50	40	32	20	20

\* Recommended (optimum) maximum capacity for these rooms by event type

### Awards

- RAINFOREST ALLIANCE VERIFIED:** 2011
- MARTI AWARD** - International Recognition for its Environmental Commitment: 2009
- GOLDEN CROWN AWARD (RCI)** - for service excellence: 2008

### Quality Certificates

